Hospitals retain a significant amount of risk – whether they intend to or not – and clinical risk is usually their largest and most volatile area of exposure. It’s unavoidable. Health care, acute and chronic, is a risky undertaking. The Willis Health Care Practice provides service that is equally acute, because we are world-class experts in the identification, analysis and strategic mitigation of all the risks a hospital faces; we also understand the special need to focus on clinical risk. Our approach is to identify clinical exposures, analyze the most appropriate responses and design a cost-effective program to decrease the total cost of risk to the organization. We deliver our treatment through highly specialized professionals with expertise in health care law, risk financing, claim management, clinical risk management, financial analysis, risk assessment and general consulting.

OUR SERVICES

- General survey of risk management operations
- Assessment of high-risk areas in the acute care and long-term care settings
- Assessment of a physician’s office practices
- Research of client risk management issues
- Departmental risk assessment
- Issue-specific risk assessment (MRSA, ED risks, etc.)
- Focused risk solutions
- Development of strategic risk management plans
- Development of a risk management manual
- Specialized emergency medicine risk management services
- Review of existing risk management policy and procedures and comparison to industry best practices
- Development of risk management policies and procedures
- Training and education services
- Enterprise risk management assessment – identifying, quantifying, prioritizing, and mapping mitigation factors for organizational risk
OUR CONSULTANTS

Willis clinical risk management consultants draw on a broad range of professional backgrounds, including clinical care, law, finance, and, of course risk, management. We are not only experts in our fields, but are accomplished speakers. No where is this demonstrated more effectively and productively than in the training sessions we tailor to each client’s needs. Some of our most popular presentations include:

- Disclosure of Adverse Patient Outcomes
- Defensible Documentation
- Emergency Medical Treatment and Active Labor Act (EMTALA)
- Guidelines for the Preparation of an Incident Report
- Informed Consent
- Malpractice Prevention

Our experts also offer presentations on specialty-specific topics, such as obstetrics and pediatrics risk trends.

THE OUTCOME

With Willis, the outcome is partnership. We collaborate with our clients to understand and manage their risks, as we work together to arrange the most cost-effective risk financing strategy to meet their organization’s individual needs. Willis’ clinical risk management consultants can help you reduce your total cost of risk and provide value by analyzing, measuring and controlling your exposures.

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