



**WILLIS HEALTHCARE PRACTICE 12<sup>TH</sup> ANNUAL FORUM**  
**WALK THE LINE - MANAGING HEALTHCARE RISKS IN 2008**  
**JULY 15, 2008 - NASHVILLE AIRPORT MARRIOTT**

**7:30**    **REGISTRATION/BREAKFAST**

**8:00**    **WELCOME**

**Kevin J. Downs**, Executive Vice President, Willis Industry Practice Leader - Healthcare

**8:10**    **"SWEET DREAMS"**

**HEALTHCARE... SICK CARE**

**KEY CLINICAL AND MARKET TRENDS EVOLVING CARE DELIVERY**

Health care today is an oxymoron. People seek assistance when they have a problem, which creates stressors and challenges to our current system. Market forces coalesce that are significant towards changing the way care is needed, delivered, and paid. As technology improves, our understanding and management of disease advances. This session will highlight current and future disease and treatment landscapes with a focus on how market and technology factors will impact care in the future.

**Brian J. Silverstein, MD**, Senior Vice President, The Camden Group

**9:00**    **"CRAZY"**

**HEALTHCARE PROFESSIONAL LIABILITY IN 2008**

Leaders from the participating domestic, Bermuda and European markets will discuss the state of the market at mid-year 2008. Each underwriter will briefly describe their targeted business classes and product offerings within healthcare professional liability. The panel will discuss recent and future market trends and influences such as reform legislation, claim frequency and severity, and other significant trends.

**MODERATOR**

**Kevin J. Downs**, Executive Vice President, Willis Industry Practice Leader – Healthcare

**PANELISTS**

**Ross Bertossi**, President of Medical Risk, ACE USA

**Richard H. Bucilla**, Executive Vice President, Lexington Insurance Company

**Nat Cross**, Underwriter, Specialty Lines, Beazley Group Plc

**Matthew Dolan**, President, IronHealth

**Kirsten Faria**, Vice President Global Product Line Manager, Healthcare, Allied World Assurance Company

**Kimber Lantry**, Executive Vice President, Hudson Insurance Group

**Robbin A. Willis**, Vice President, Marketing, Berkley Medical Excess Underwriters

**10:00**    **BREAK**



Willis

10:15

***“BEHIND CLOSED DOORS”***

**ELECTRONIC MEDICAL RECORDS - THE GOOD, THE BAD AND THE UGLY**

This presentation will review the new challenges that EMR provides distinct from paper-based records systems. We will analyze the top three new risks inherent in EMR systems and what can be done to reduce liability exposure through education and training. We will also review the risk implications of Personal Health Record databases.

**James W. Saxton, Esq.**, Chair of Stevens & Lee’s Health Care Litigation Group and Co-Chair of the firm’s Health Care Department, Stevens & Lee

11:15

***“TAKE THIS JOB”***

**CHIEF RISK OFFICERS PANEL**

The risk managers for a large health system, a community hospital, and a large physician group discuss their major successes and review their major concerns in the current healthcare professional liability environment.

**MODERATOR**

**Paul Greve**, Executive Vice President, Willis Healthcare Practice

**PANELISTS**

**Melanie Lakin**, Director Insurance and Risk Services, Central DuPage Hospital

**Thomas E. Syzek, MD, FACEP**, Director of Risk Management, Premier Health Care Services, Inc.

**Eric Vorenkamp**, Vice President, Insurance, New York-Presbyterian

12:15

**LUNCH**

1:15

***“RING OF FIRE”***

**PLAINTIFF’S COUNSEL VS. DEFENSE COUNSEL: POINT - COUNTERPOINT**

Two highly experienced medical malpractice attorneys debate issues such as tort reform, legal ethics in litigation, the toughest cases to pursue and defend.

**MODERATOR**

**Paul Greve**, Executive Vice President, Willis Healthcare Practice

**PANELISTS**

**Dennis R. Lansdowne, Esq.**, Spangenberg, Shibley & Liber LLP

**Kris H. Treu, Esq.**, Moscarino & Treu LLP

2:15

***“HAPPY TRAILS”***

**CARRIER RISK MANAGEMENT ROUNDTABLE**

Leading insurance carrier Risk Consultants will update us on how they view the journey along the trail to innovative and sound risk management practices.

**MODERATOR**

**Deana E. Allen RN, CPHRM, AIC, ARM**, Vice President – National Healthcare Practice  
Senior Clinical Risk Management Consultant

**PANELISTS**

**Susan Chmielewski, APRN, CPHRM, FASHRM, JD**, Senior Vice President, Healthcare Product and Risk Management Lead, Darwin

**Bruce Dmytrow**, Vice President, CNA HealthPro

**Theresa N. Essick, RN, CPHRM**, Vice President, Clinical Risk Management, Medical Protective

**Susan Salpeter**, Vice President, Risk Management, Zurich

3:15

**CLOSING REMARKS AND ADJOURN**