

ACCIDENT AND HEALTH

ALERT-24

THE CONTRACTED SECURITY PROVIDER BEHIND ALERT-24



WELL ESTABLISHED COMPANY

Since its founding in 1989, Air Security International, L.P. (ASI Group), has been a leading provider of Intelligence and Global Risk Mitigation Services. In May 2008, ASI Group was acquired by MEDEX Global Group, forming MEDEX Global Solutions. MEDEX Global Solutions is the premier source for global risk management solutions, including travel, medical and security intelligence and assistance. MEDEX Global Solutions has a worldwide network of representatives and support staff in more than 250 cities that are highly trained with multidisciplinary security, intelligence, medical and investigative experience.

SERVICES

ASI Group security personnel conduct over 22,000 operations on an annual basis and can provide full coverage of assistance and evacuations, protection and response, emergency evacuation plans and response, due diligence, traveler assistance, executive protection, secure transportation, VIP reception and investigations almost anywhere in the world.

With their Emergency Response Center, ASI Group can support clients with a proactive, efficient and effective approach that can successfully activate a response in a moment's notice. They support organizations under the most extreme emergency circumstances.

CLIENT BASE

ASI Group has a proven track record of providing services to the Fortune and Global 500 companies (including energy, banking, insurance, technology, manufacturing, retail, travel, entertainment, shipping and aviation), government agencies, humanitarian organizations, colleges and universities, high profile executives, celebrities, foreign dignitaries and diplomats.

OUT IN THE FIELD

PORT-AU-PRINCE, HAITI JANUARY 2010

Situation

On January 19, 2010, a 7.1 earthquake hit Port-au-Prince, Haiti, with devastating consequences. Within minutes of the earthquake, ASI Group identified the incident as a major issue potentially affecting its clients and a Global Monitoring alert was issued to notify them accordingly.

Upon notification of the incident, ASI Group activated its Evacuation Response Team who began receiving inquiries within 20 minutes of the earthquake.

Issues

The earthquake resulted in the collapse of existing infrastructure, including:

- Energy
- Telecommunication
- Transportation
- All basic necessities

Response

ASI Group had the first three civilian aircraft to land in Port-au-Prince after the earthquake, and brought an international news team to provide the first international reporting of the devastation caused by the earthquake. In the following days, ASI Group managed a total of 50 relief flights in and out of Port-au-Prince. In addition, ASI Group arranged for more than 40 overland relief convoys to bring supplies into the disaster areas.

ASI Group supplied highly trained security professionals that provided physical security and consultation for relief agencies operating in the area.

**“COMPANIES HAVE
A DUTY OF CARE
TOWARDS EMPLOYEES,
AND ALERT-24 CAN
ADVISE ON THE
MITIGATION OF RISKS”**

MUMBAI, INDIA NOVEMBER-DECEMBER 2008

Situation

ASI Group received a call from one of its clients that was in a hotel that was under attack. Via phone, ASI Group's security professional team gave recommendations to the callers on how to remove themselves safely from the hostile situation. Once the caller and party were immediately taken care of, ASI Group deployed its on-the-ground agents to support the travelers until enough intelligence was gathered to determine the situation was clear. The agents moved the caller and party to another location for protection and then assisted them in gathering their personal items after the fact.

Simultaneously, ASI Group contacted its clients who used their Global Monitoring service 35 minutes before any international news agencies began reporting the situation.

In addition, clients that had expatriates in Mumbai contacted ASI Group to support their employees at home by providing personal protection. ASI Group also provided transportation and escorts to the airport after conditions subsided for multiple clients.

Issues

- Mumbai security infrastructure was weak and non-existent
- Mumbai security response was unreliable
- Ground information was unreliable

Response

ASI Group had on-the-ground agents that supported the first caller within 90 minutes. They had personal protection set up at expatriate homes within three hours of the initial request. Transportation and escort services were established during an on-going basis over a 3-day period.

BANGKOK, THAILAND NOVEMBER–DECEMBER 2008

Situation

Hostile takeover of the Bangkok Airport left seven clients' employees stranded in the city. ASI Group briefed 56 employees of the seven clients on the situation and provided the option of harboring in place with protection or moving out of the city to Phuket with secure transportation and escorts. The clients chose to leave the city and ASI Group coordinated the movements of the employees who were in different locations throughout Bangkok.

Issues

- Airport closure meant that no inbound or outbound flights were available
- Security Situation in area was unstable

Response

ASI Group supported moving 56 employees overland with secure transportation and executive protection escorts from Bangkok to Phuket. Due to the mass exodus at the Phuket airport, there were many people trying to leave, causing confusion and hostilities. Due to ASI Group's airport agent connections, we were able to open a special ticket counter for "ASI Group" travelers to process the 56 passengers. By circumventing the normal process with ASI Group's airline and airport connections, our passengers eliminated 4+ hours of standing in line.

BEIRUT, LEBANON SUMMER 2006

Situation

ASI Group provided safe housing, local transport, protection and assistance during Israel's attack on Southern Lebanon. Support for multiple clients with 106 evacuees included corporate clients, a well-known global television production team, student groups and individuals.

Issues

- The aviation evacuation option was eliminated first by the Israeli Air Force.
- Evacuation by sea was eliminated soon after by an Israeli naval blockade.
- Five of ASI Group's charges had Jewish surnames and could not be moved through to Syria.
- Additionally, some of the evacuees were being turned back at the northern border and separated from the rest of their group.
- ASI Group's on-the-ground intelligence revealed that transportation overland was unacceptable from a safety perspective due to the strategic bombings of the Israeli Air Force.

Response

ASI Group identified and provided a safe haven location north of Beirut that was nestled between embassies on "Embassy Row" and moved the evacuees to the location until conditions subsided. ASI Group received valuable intelligence to hold its clients in place in order to take advantage of government sponsored means instead of moving them unnecessarily over ground during the conflict.

Every eight hours, ASI Group's local agent and evacuation team briefed its evacuees on the on-going situation and rehearsed plans to evacuate on a moment's notice. Once the government sponsored evacuations began, ASI Group's team escorted the evacuees through the chaos of registration to the "front of the line" to get on the appointed naval vessel for evacuations.



LONDON JULY 2005

Situation

There were multiple bombings in Central London. ASI Group simultaneously received phone calls from our London office and from our clients that were physically located in London notifying of the incident and also asking for additional details.

ASI Group immediately issued a Global Monitoring Alert based on the information and directed its clients to our security and intelligence database showing detailed layouts of London and the subway system indicating where the bombings occurred.

Issues

- There was the possibility of additional unknown targets.
- The infrastructure may have been compromised for emergency support.
- Communications were limited due to volume of incoming and outgoing calls.

Response

ASI Group began providing intelligence updates by the minute for its clients through the World Watch® Global Monitor, which timelines events as they are coming in. They had multiple clients with executives traveling to London via commercial and by corporate aircraft; security personnel met with these executives at different airports and assisted them with transportation to their designated hotels.

ASI Group also had clients that could not reach their employees and assisted the clients by locating the employees and notifying the corporate office.

Due to possible additional attacks, ASI Group guarded corporate aircraft while on the tarmac in London.

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