

News Release

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Willis to Offer Compliance eLearning to Clients

New York, NY, May 27, 2004 – As part of its program to provide value-added products and services in the area of employee benefits and employment practices, Willis Group Holdings (NYSE: WSH), the global insurance broker, today announces it is offering clients web-based eLearning programs in HR compliance and ethics.

Compliance-related employee grievances are on the rise and human resources professionals are spending more and more time on such matters. For example, the number of sexual harassment claims lodged with the EEOC more than doubled from 6,883 in 1991 to 15,475 in 2001. Along with the number of claims, the potential awards have increased dramatically as well.

Meanwhile, regulatory and other organizations are either requiring or strongly encouraging the implementation of effective compliance programs.

Many organizations faced with these new requirements may lack a clear understanding of what needs to be done or of the costs involved. To this end, Willis has assembled a compliance eLearning library prepared by the nation's leading law firms that covers more than 175 topics in employment and commercial law such as sexual harassment, ethics, diversity and conflicts of interest. Organizations that implement the Willis eLearning compliance programs workforce-wide will be introducing an effective preventative measure designed to significantly reduce workplace incidents and claims and increase ethical practices, thereby reducing the amount of time spent and costs incurred.

This is a natural fit for Willis because of the close relationship it maintains with its clients. "Our clients have been asking us to help them identify an affordable solution to help them fulfill their compliance needs," says Rick Elliot, National Practice Leader of Willis' Employee Benefits Practice. "We are now able to deliver Fortune 500 resources in a turnkey compliance solution to our clients."

Willis' internet-based courseware features media-rich, interactive technology, which uses a variety of instructional techniques to provide a powerful learning experience. It contains audio narration, animation and a clean graphic presentation to ensure users are engaged throughout the program.

Closed-captioning, easy navigation and post-course assessment help assure that trainees comprehend and retain the material. The courseware is also designed to make maximum use of the trainee's time; topics are broken down into manageable, high-impact segments that typically last 30 to 60 minutes.

Willis Group Holdings Limited is a leading global insurance broker, developing and delivering professional insurance, reinsurance, risk management, financial and human resource consulting and actuarial services to corporations, public entities and institutions around the world. With over 300 offices in some 80 countries, its global team of 14,500 Associates serves clients in some 180 countries. Additional information on Willis may be found on its web site www.willis.com.

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