

Willis Acquires Sunaro, Strengthening Employee Benefits Practice

New York, NY, January 2, 2003 - Willis Group Holdings (NYSE: WSH), the global insurance broker, today announces the asset acquisition of Sunaro Inc., an employee benefits technology solutions company which delivers web-based benefits communication, enrollment, and administration services. Willis' integration of Sunaro's technology solutions into all its employee benefits client offerings will be a key marketplace differentiator as more and more benefits functions continue to migrate onto the web. Terms of the transaction were not disclosed.

Over the last few years, as human resource departments have been pushed and tested to do more with less, an increasing number of benefits systems have migrated onto the Internet. Mid-sized companies have been underserved because available benefit systems are either too expensive to implement, or too complex for their needs. Sunaro has built leading edge HR/benefits software with the mid-sized company in mind, designed to be fast, inexpensive and simple to use for human resources professionals and employees.

Using Sunaro's solutions, HR and financial professionals seeking low cost, high quality web-based communication and administration tools will significantly reduce time and expenses associated with manual benefits processes. Further, the interactive sites, customized by client, provide employees valuable information through a user-friendly interface.

"Sunaro represents our serious commitment to grow our Employee Benefits Practice Group," said Joe Plumeri, Chairman and Chief Executive Officer of Willis. "This acquisition is consistent with our overall strategy of building key practice groups which we have identified as having strong growth potential. Further, it fosters the Willis model of building close client relationships."

"Initial web-based benefits offerings were little more than electronic versions of cumbersome handbooks and a myriad of forms," said Rick Elliott Willis' Employee Benefits Practice Group Leader. "Today, Sunaro is leading the next phase of electronic, interactive employee benefits systems with platforms customized to meet mid-sized companies' particular needs." Elliott continued, "Our research indicates that employee benefits clients seek our service in three broad areas - controlling costs, reducing their workload and educating and training their employees. Bringing Sunaro's solutions to our clients strengthens our capabilities in each of these three key areas."

"This is a positive transaction for us in all respects," said Peter McNally, Sunaro's CEO and Managing Director at Cyberstarts Inc., parent company of Sunaro. "Willis is getting a great platform, and the people who built it; and our people are going to a great company in Willis. Cyberstarts will narrow its focus to payments related businesses, and build on our three remaining core businesses, all of which are now profitable and growing."

Willis Group Holdings is a leading global insurance broker, developing and delivering professional insurance, reinsurance, risk management, financial and human resource consulting and actuarial services to corporations, public entities and institutions around the world. With over 300 offices world-wide, Willis' global team of 13,000 Associates serves clients in 180 countries. Willis has particular expertise in serving the needs of clients in such major industries as construction, aerospace, marine and energy. In June 2001, Willis returned to public ownership and is listed on the New York Stock Exchange. Additional information on Willis may be found on its web site www.willis.com.

Sunaro is an employee benefits solutions company headquartered in Atlanta, Georgia. Sunaro delivers a full spectrum of employee benefits solutions that include communication, enrollment, and administration. These solutions are delivered via the Internet and traditional

channels such as paper and call centers.

Cyberstarts is a financial services technology holding company based in Atlanta, Georgia. Cyberstarts' holdings include FIWare, a payments management service provider, eDebt, a receivables management company, and Bridium, a claims management service provider. For more information on Cyberstarts, please go to www.cyberstarts.com.