

Willis Selects FileNET to Provide Enterprise Content Management Services

Willis Group Holdings (NYSE: WSH), the global insurance broker, today announces that it has selected software firm FileNET Corporation (Nasdaq: FILE) as its enterprise content management platform. The \$2 million software deal is part of Willis' investment in providing a Global Service Platform to 13,000 Associates throughout its worldwide operations, allowing them to share documents to provide better customer service.

"The initiative is part of our strategy to be the world's greatest broker, through investment in world-class systems, recruitment and training," says Joe Plumeri, chairman and chief executive officer.

Willis worked closely with PA Consulting Group to select FileNet as its enterprise content management package. Willis previously had experience of FileNET software, having implemented FileNET based systems to service accounting and client processes in the US.

A core application within Willis'.NET architecture, the FileNET system is intended to become a key component of the Willis Global Services Platform.

"This new global system will improve departmental and geographical communications, thereby improving quality and reducing individual transaction costs across our entire business," explains Mike Wright, Willis' Group CIO. "A significant amount of business process re-engineering is involved throughout the post placement service functions and across the customer interaction function. For example, by sharing documents electronically across the globe, we can provide better, more consistent service to our global clients."

"We are delighted to have been selected by Willis", said Lee Roberts, chief executive officer, FileNET. "It confirms our leadership position in the insurance market and we welcome Willis to our client roster that now includes 1,700 financial services customers".

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About Willis Group Holdings

Willis Group Holdings Limited is a leading global insurance broker, developing and delivering professional insurance, reinsurance, financial and human resource consulting and actuarial services to corporations, public entities and institutions around the world. With over 300 direct and associate offices in more than 100 countries, its global team of 13,000 Associates serves clients in some 180 countries. Willis has particular expertise in serving the needs of clients in such major industries as construction, aerospace, marine and energy. In June 2001 the Group returned to public ownership and is listed on the New York Stock Exchange. Additional information on Willis may be found on its web site www.willis.com

About FileNET

FileNET Corporation (Nasdaq: FILE) provides The Substance Behind eBusiness™ by delivering Enterprise Content Management solutions that enable organisations to

realise increased productivity, customer satisfaction, and profitability by empowering customers, business partners, suppliers, and employees to engage in business processes and exchange relevant content.

Headquartered in Costa Mesa, Calif., the company markets its innovative solutions in more than 90 countries through its own global sales, professional services, and support organisations, as well as via its ValueNET® Partner network of resellers, system integrators, and application developers. To put more substance into your eBusiness, visit FileNET's Web site at www.FileNET.com.