

### **Willis Appoints Director of Global Operations**

Willis Group Holdings has announced the appointment of Alan Hedgecock as Director, Global Operations. In this newly created position, Mr Hedgecock will be responsible for the Group's service operations throughout the world. Reporting to Joe Plumeri, Chairman and Chief Executive Officer and Richard Bucknall, Chief Operating Officer, he will lead the work to put in place a world class, integrated service function based around the company's major centers in Nashville, US, Ipswich, UK and Mumbai, India. Mr Hedgecock, who joined Willis in 1974, was previously Director of Finance & Operations for Willis' Global Business Practice. He has also held senior finance and operational positions in other parts of the Group.

Joe Plumeri said "We have set ourselves aggressive growth objectives. To achieve them we must provide our clients with a level of service and operational efficiency that is absolutely second to none; this will be a key differentiator for us. With his knowledge of the Group and proven track record, Alan is the ideal choice to drive our efforts in this critical area."

Alan Hedgecock said "I am delighted to be taking on this role at such an exciting time in the Group's development. We have the basis for a superb service platform already in place. By integrating the various elements into one seamless, global team and embedding a totally service-oriented culture, I am convinced we can deliver a best-in-class service of significant benefit to our clients."

Willis Group Holdings is a leading global insurance broker, developing and delivering professional insurance, reinsurance, financial and human resource consulting and actuarial services to corporations, public entities and institutions around the world. With over 300 offices in more than 100 countries, its global team of 13,000 associates serves over 50,000 clients in 160 countries. Willis has particular expertise in serving the needs of clients in such major industries as construction, aerospace, marine and energy. In June 2001 the Group returned to public ownership and is listed on the New York Stock Exchange (symbol: WSH). Additional information on Willis may be found on its web site [www.willis.com](http://www.willis.com).